



Ohio Lottery Commission
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VLT BULLETIN

April 1, 2024

The Ohio Lottery Commission is issuing this bulletin to Video Lottery Sales Agents (VLSA) and licensed technology providers to provide a status on the program and procedures.

Operating Standards and Procedures have been updated and are available on our website in their entirety. The following information highlights those changes.

Operating Standards

- Annual Plan – [revised the promotional budget plan section](#)
- Cybersecurity – no substantive changes
- Employee Licensing – no substantive changes
- Financial Processing – no substantive changes
- Marketing & Advertising – [revised the promotional credit program section](#)
- Minimum Internal Control Standards – no substantive changes
- Responsible Gaming Program – no substantive changes
- Security & Surveillance – no substantive changes
- Shipment of Equipment & Software – no substantive changes
- Terminal Standards – no substantive changes
- Testing Standards – no substantive changes
- Tournaments – no substantive changes
- VLSA Compliance – no substantive changes

OLC Minimum Internal Control Standards

- Cage and Credit Section – [revised \(compliance required no later than July 1, 2024\)](#)
- Information Technology Section – [revised \(compliance required no later than July 1, 2024\)](#)
- VLT Section – [revised \(compliance required no later than July 1, 2024\)](#)

Supporting Documents

- VLSA Fine Schedule – no substantive changes