



SG OPERATING STANDARDS

EVENT WAGERING SYSTEMS AND DEVICES

EFFECTIVE DATE: AUGUST 19, 2022

OVERVIEW

This document describes the Ohio Lottery's Sports Gaming Event Wagering Systems and Wagering Device requirements.

REFERENCE DOCUMENTS

[GLI 20](#), Kiosk Standards version 2.0, including all appendices, release date May 14, 2019
[GLI 33](#), Event Wagering Systems version 1.1, including all appendices, release date May 14, 2019
[GLI CMP](#), Change Management Program version 1.0, release date May 6, 2020
Ohio Administrative Code [3770:3-6-03](#) Lottery sports gaming equipment approval and testing
Ohio Administrative Code [3770:3-7-01](#) Wager rules
Ohio Administrative Code [3775-16-02](#) Sports gaming system change management
Ohio Revised Code 3770.25, 3775

TECHNICAL STANDARDS

The Lottery Sports Gaming Proprietor (LSGP) sports gaming system must comply with GLI 33 Event Wagering Systems Standards and all appendices within, GLI 20 Kiosk Standards, and consider the GLI Change Management Program.

The event wagering system(s) must deliver the functionality and adhere to the information outlined in GLI 33. Additionally it must include the following:

- The system must be able to suspend individual wagering devices on demand and have the ability to suspend individual player logins on demand if player accounts are offered by the LSGP.
- The system must include relevant location information for general reporting requirements and wager record information, in addition to basic business information. This includes the Lottery six-digit retailer number, region, and district identifier.
- The system for a self-service terminal must be capable of age verification for patrons (e.g., swipe with an MSR, scanner for ID barcode, etc.) and must check data on an ID card to verify that the ID is not expired.
 - This must be incorporated on all self-service terminals deployed in the field beginning on July 1, 2023.

An LSGP may offer wagering through a point-of-sale (POS) wagering device defined as a staffed station for the placement of wagers on behalf of the player or through self-service wagering devices which may be used for the placing of wagers and redemption of winnings directly by the player. No wager shall be accepted after the outcome of an event is already determined.

Wagering must be conducted in-person and only accessible to individuals twenty-one (21) years of age or older. An LSGP must develop procedures designed to prohibit wagering from underage individuals, or individuals listed on the Time Out Ohio list, prohibited player, or involuntary/voluntary exclusion list.



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The self-service wagering kiosk must have physical hardware and software included to verify age (e.g., ID swipe or digital ID scan) prior to wager placement. The age verification software must include the ability to set inactivity limits on an individual player session once a successful ID scan has occurred. Once the inactivity limit is reached the session will timeout and prompt a new ID scan to enter the kiosk. The window for inactivity is determined by the Lottery and should not exceed 90 seconds when funds are added to the kiosk and no more than 45 seconds without funds.

A physical ID verification process completed by host staff, prior to any player completing a wager, will only be acceptable through a clerk operated point-of-sale terminal.

SPORTS GAMING EVENTS & WAGERING

In addition to ensuring compliance with technical standards, the system must be capable of configuring sports wagering only for those events authorized by the Ohio Casino Control Commission (OCCC). Event wager types are restricted by ORC 3770.25 to the following:

- Spread.
- Over-under.
- Moneyline.
- Parlay wagers that are based on not more than four component wagers.

A catalogue of approved sporting events and wager types will be maintained by the OCCC and made readily available on the Commission's website. An LSGP must not offer wagering on any sporting events or wager types not listed in the approved catalogue.

Lottery sports gaming wagers may be funded by cash, credit card, debit card, or electronic payment accounts (if offered). Any system that allows wagering through credit, debit, or player accounts must be able to set weekly transaction limits established by House Bill 29. Those limits are set at \$700 per player, per week. In turn, no single wager transaction shall exceed \$700.

No LSGP shall cancel or void all wagers on an event without the approval of the Lottery.

No LSGP or type C host shall hold money for any patron to place a future bet when certain lines, odds, or other terms of such agreement have been made, unless the wager occurs and a bet slip is produced for the future event and documents the time, date, and odds the wager was placed under.

CHANGE MANAGEMENT PROCEDURES

An LSGP must have change management procedures in place for tracking and controlling changes to the sports gaming system in compliance with OAC 3775-16-02. All changes to the system should be logged and classified based on impact (high or low). High impact changes would include items that are considered critical to the operational integrity of the system.

A summary list of all anticipated changes should be sent to the Lottery for review before installation. The list of changes should be marked with impact classification. The Lottery may require certain system changes to be tested by a certified independent testing laboratory when deemed necessary.



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Changes made to the system that are required to remediate an imminent threat can be installed immediately in an emergency, with notification to the Lottery in those instances required within 48 hours of implementation.

CASHLESS SYSTEMS (IF APPLICABLE)

Cashless systems allow players to participate in wagering activities using an approved, securely protected authentication method, which accesses a player account at the cashless system of the operator. Documentation pertaining to cashless activities facilitated by a third-party vendor must be made available to the Lottery.

INDEPENDENT TEST LAB CERTIFICATION

Event Wagering Systems and Wagering Devices must undergo testing by an independent test lab licensed by the OCCC. Results must be submitted to the Lottery prior to the implementation of any systems or equipment.

The Lottery reserves the right to require previously approved sports gaming equipment to be evaluated or re-evaluated by a certified independent testing laboratory if it is determined that the equipment fails to meet any of the requirements of Chapters 3770. and 3775. of the Revised Code or the rules adopted thereunder or jeopardizes the integrity of sports gaming in any way.

INCIDENT REPORTING

The LSGP is required to notify the OLC promptly regarding identified errors, problems, or weaknesses in the event wagering system. The notification should include:

- An identification of impacted markets.
- Identification of impacted software or hardware.
- A description of the incident, root cause, recommended resolution/remedies, and a contact for further information.

Notification of the incident shall be made to the Lottery once found and follow the below requirements:

- The immediate reporting shall be delivered personally or by telephone within one (1) hour of discovery of the incident.
- Written notification, within four (4) hours with delivery to sportsgaming@lottery.ohio.gov including all known details.
- A formal detailed incident report addressed to the Lottery must be received within twenty-four (24) hours of the incident. This may be in draft form due to continued research.
- A final formal incident report with all details listed above must be provided to the Lottery within ten (10) business days of the incident resolution.



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SERVICE EXPECTATIONS

The LSGP is required to maintain the type C host wagering devices through a program of maintenance and repair as described in the [Sports Gaming Wagering Device Shipment and Installation Operating Standard](#) operating standard issued by the Lottery.

CONTACT

For further information contact: sportsgaming@lottery.ohio.gov